NUS-ISS’ Key Milestones and Accomplishments (2019-2022)

Founded in 1981, NUS-ISS develops digital leaders and talent for the future economy, through its Executive Education Programmes, Graduate Programmes and Digital Academy Services. Delivering a range of immersive programmes, courses, research and consultancy, NUS-ISS empowers professionals with industry-relevant knowledge, skills for resilient careers and lifelong learning. NUS-ISS also actively guides companies in their digital transformation journeys and cultivates digital change agents for their organisations.

To date, NUS-ISS has trained:
- Over 166,000 digital leaders and professionals
- 8,060 corporate client companies and organisations
- Over 7,600 alumni from its graduate programmes

Year 2019:
- Partnered NCS to train digital infocomms technology talent leading to a Master of Technology in Software Engineering. (Read more)
- Collaborated with the Singapore Business Federation to offer three new programmes to help firms boost digitalisation efforts. (Read more)
- Launched the Professional Certificate in Digital Marketing and Content Creation in collaboration with Singapore Media Academy and Institute of Advertising Singapore. (Read more)
- Launched the Professional Certificate in Digital Leadership, stackable programmes leading to a Master of Technology in Digital Leadership. (Read more)

Year 2020:
- Appointed as the official Operating Partner for the Government Technology Agency’s (GovTech) Digital Academy serving the whole of government in Singapore.
- Partnered Infineon Technologies AG to make Singapore its first hub to embed Artificial Intelligence in all job roles. (Read more)
- Introduced four digital initiatives as tributaries to Yishun Health's River of Life blueprint. (Read more)
- Partnered the National Council of Social Service to launch the Professional Diploma in Digitalisation for Non-Profits. (Read More)
- Collaborated with the Institute for Human Resource Professionals to transform human capital management through digital competency initiatives. (Read more)
- Jointly launched the AXSI Digital Finance Leadership Programme with AMTD, Xiaomi Finance and Singapore Management University to develop the leadership capabilities of digital finance leaders in Singapore, Southeast Asia and the Greater Bay Area in China. (Read More)
- Pivoted all programmes into synchronous online learning during COVID-19 and held its first-ever virtual Learning Festival to empower skills and career transformation. (Read more)
- Launched the SGUnited Skills Programme with six certifiable pathways for in-demand skillsets in Digitalisation; Data Science, Digital Solutions, Intelligent Systems, Smart Health and FullStack Software Development to address national challenges. (Read more)
- First organisation in Singapore to be certified the ISO 29993:2017 (quality mark for CET) for NUS-ISS’ full suite of programmes.

Year 2021:
- Unveiled new building and fresh initiatives to enhance digital talent pipeline in Singapore and beyond. (Read more)
• Launched the Digital Academy (DA) by GovTech over a symposium and week-long learning festival as DA’s operations partner. (Read more)
• Partnered the Ministry of Health’s Office for Healthcare Transformation in organising a high impact designathon, Design4Impact (second edition) – a platform for participants to innovate solutions to strengthen mental well-being in the new normal.
• Partnered Kwong Wai Shiu Hospital, a SkillsFuture Queen Bee organisation to provide mentorship support for community care organisations and social service agencies.
• Partnered The Chartered Institute of Logistics and Transport to offer the Certified Digital Logistician course.
• Strengthened partnerships with Certis Group, NTT Data, ST Engineering, Institute of Banking and Finance Singapore, Bank of Singapore, AMTD Digital and VISA.

Year 2022:
• Growth of our partnership with GovTech’s Digital Academy to include operations management for over 120 courses; and appointed as a training partner for Leading Digital Transformation for Directors, CIO Milestone Programme, Graduate Certificate on Designing and Managing Products and Platforms, and many other programmes.
• Strengthened partnership with NCS as NUS-ISS embarks on a renewed phase of our partnership through the successful Nucleus Programme, with close to 330 NCS staff having completed graduate certificates since 2019.
• Partnership with The Institute of Banking and Finance Singapore on the Technology in Finance Immersion Programme which aims to build up an industry pipeline of capabilities in key technology areas to meet the talent needs of the Financial Services sector.
• Partnership with VISA on the Visa Technology Traineeship Programme, supported by IMDA, which accelerates professional development for fresh and mid-career professionals through on-the-job training.
• Embarked on going global with its programmes e.g. conducted a Digital Leadership Programme for the Bank of the Philippine Islands leadership team, who flew into Singapore for a two-day course to gain insights about leaders’ role in shaping digital transformation, develop business agility, leverage design thinking for innovation, and more.
• Launched Blended Learning Programmes to help participants build essential key digital skills beyond the traditional classroom model; and leverage a dynamic online platform with facilitated sessions that provide opportunities to collaborate, practice, and apply their learnings in real-life.