Highlights of 2020

At State Farm®, everything we do is focused on our purpose of **Building Stronger Neighborhoods Together**. We know that a better world tomorrow starts with a strong neighborhood today.

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**Environmental**

- **Building Resilient Futures**
  - Impacting the planet starts inside our walls, in our neighborhoods, and goes beyond our sidewalks to being good stewards of the planet.
- **Reducing Waste**
  - We eliminated single use plastic bottles from cafeterias, vending machines and catering, saving over 2.3 million plastic bottles annually.
- **Paperless Billing**
  - In 2020, paperless billing saved $14.9 million in printing and billing costs, and over 7,000 trees.
- **Energy Efficient**
  - More than 80% of State Farm facilities have an Energy Star Score of 75 or higher.

*Our actions in 2020 pave the way to reducing our greenhouse gas emissions overall.*

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**Social**

- **Empowering Good Neighbors**
  - Building a diverse and inclusive culture where all people can develop meaningful careers and use our business as a force for good. Together we support our communities every day when they need it most.
- **Community Volunteering**
  - A pandemic did not stop employees and agents from logging volunteer hours through the Good Neighbor Grant program, generating grant funding for organizations close to their hearts.
  - Volunteer hours: 98,000
  - Grant Funding: $647,500
- **Racial Equity & Justice**
  - We committed to $100 million in support of minority communities for issues of racial equity and justice over the next five years.
- **Nearly $57 Million in Giving**
  - National and local philanthropic giving focused on safety, community development and education.

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**Governance**

- **Protecting What Matters**
  - Fostering a culture of ethics, integrity and accountability to ensure we deliver on our promises to customers, agents, employees and communities.
- **ESG Steering Council**
  - As evidence of our commitment, we formed a senior and executive-level steering group to guide our ESG efforts.
- **98 Years and Counting**
  - State Farm was founded in 1922, meaning we’ve been there to help our customers for nearly one century.
- **Code of Conduct**
  - Five consecutive years – we achieved 100% completion of the Employee Code of Conduct course.

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For more information, see the full **Environmental Social Governance (ESG) Report** at esg.statefarm.com

*Reflects State Farm at year-end 12/31/2020*